



# Climbers Shop Returns Form

## Your Details

Name: \_\_\_\_\_ Date: \_\_\_\_\_

Address: \_\_\_\_\_

Tel: \_\_\_\_\_ Email: \_\_\_\_\_

## Order Details

Order Number: \_\_\_\_\_ Date of purchase: \_\_\_\_\_

Original Product Details:

Description: \_\_\_\_\_

Colour: \_\_\_\_\_ Size: \_\_\_\_\_ Quantity: \_\_\_\_\_

## Reason for return (tick appropriate box)

**Unsuitable**

Comments: \_\_\_\_\_

Please ensure that all labels are included.

**Faulty or Damaged**

Describe fault: \_\_\_\_\_

**PLEASE NOTE:** Due to Health & Safety guidelines items that are received in an unhygienic state will not be processed and will be returned to the sender for cleaning. For full details please refer to our terms & conditions on the website.

## Action Required (tick appropriate box)

Refund please

Exchange please (**please enclose a cheque for £3\***)

Replace with? \_\_\_\_\_

Colour: \_\_\_\_\_ Size: \_\_\_\_\_

**PLEASE NOTE:** We will only refund the cost of the original goods purchased.

\*In this instance we require a £3 re-delivery charge as a contribution to the UK postage costs.

For International orders the charge will vary (please contact us for a definite price)

## Further Details

Return Address Label:

**Returns Department  
The Climbers Shop Ltd  
Compston Corner  
Ambleside  
Cumbria  
LA22 9DS**